



**Cursus Support informatique training in San Francisco and anywhere in Switzerland, USA, Great Britain and Germany.**

## **Service Desk analyst 1st level**

[\(more...\)](#)

The goal of this curriculum is to get the necessary knowledge required for certifications to validate a position in a Service Desk. Get certified on ITIL Foundation v3, and on MCITP Windows, Enterprise Desktop Support Technician, on MCAS cursus for Master MS Office certification (for "power-user" support function)

Trainings, Courses available in Geneva, Zurich, Huston, San-Antonio, Dallas, Los Angeles, San Diego, New York, Washington, Chicago, San Francisco and anywhere in Switzerland, USA, Great Britain and Germany.