

3,064 total views

Service Desk analyst 1st level

[\(more...\)](#)

The goal of this curriculum is to get the necessary knowledge required for certifications to validate a position in a Service Desk. Get certified on ITIL Foundation v3, and on MCITP Windows, Enterprise Desktop Support Technician, on MCAS cursus for Master MS Office certification (for "power-user" support function)

Trainings, Courses available in [Chicago](#), [Dallas](#), [Geneva](#), [Huston](#), [Los Angeles](#), [New York](#), [San-Antonio](#), [San Diego](#), [San Francisco](#), [Washington](#), [Zurich](#) and anywhere in Switzerland, USA, Great Britain and Germany.